

**How do  
I view a list  
of my loans?**



# Go to StudentAid.gov and log in

If you forgot your username or password, follow the prompts to reset them

The screenshot shows the Federal Student Aid website's login interface. At the top, the navigation bar includes the logo, 'FAFSA® Form', 'Loans and Grants', 'Loan Repayment', 'Loan Forgiveness', and a 'Log In' link circled in red. The main content area features a 'Log In' section with a blue button. Below the button, the links 'Forgot My Username' and 'Forgot My Password' are circled in red. A red arrow points from the text box on the left to the 'Forgot My Username' link. Another red arrow points from the top right of the page to the 'Log In' link in the navigation bar. At the bottom of the login section, there is a 'Create an Account' link and a 'Help Me Log In to My Account' link.

Federal Student Aid  
AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION

FAFSA® Form ▾ Loans and Grants ▾ Loan Repayment ▾ Loan Forgiveness ▾ **Log In** Create Account 🔍

### Log In ↔

Email, Phone, or FSA ID Username

Password  
 Show Password

**Log In**

[Forgot My Username](#) | [Forgot My Password](#)

[Create an Account](#)

[Help Me Log In to My Account](#)



# StudentAid.gov Dashboard

The screenshot shows the StudentAid.gov dashboard with the following sections:

- My Aid:** A donut chart showing total loan and grant amounts. Loans: \$19,375 (Total Balance). Grants: \$22,553 (Total Disbursed). Breakdown: \$19,319 Principal, \$56 Interest, \$22,553 Pell Grant.
- Upcoming Payments:** A table showing payment details for Nelnet.
- My Loan Servicers:** A list of loan servicers, currently showing DEPT OF ED/NELNET with a link to www.nelnet.com.

Due Date	Total Due
10/20/23	\$252.91

Servicer
DEPT OF ED/NELNET

**My Aid**  
total loan and grant amounts

View your Upcoming Payments here

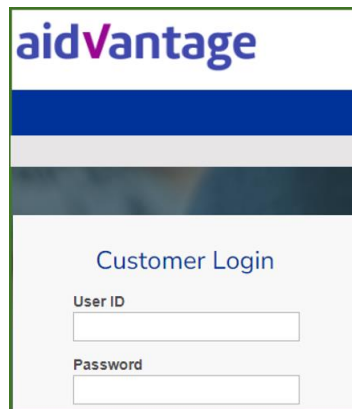
Find links to your loan servicer site(s) here

**Important**  
You will need to set up a separate login at your Loan Servicer's website(s)



# You will work directly with one (or more) of these loan servicers

Your loan servicer works on behalf of the U.S. Department of Education to handle your federal student loan(s). This includes billing, responding to your questions, and helping you understand or change your repayment plan.

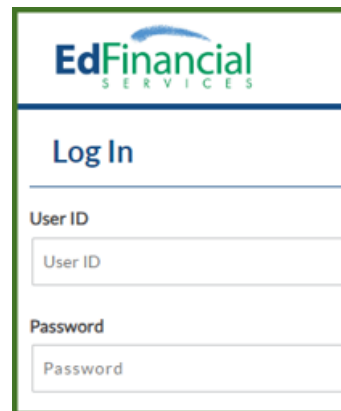


aidVantage

Customer Login

User ID

Password



EdFinancial SERVICES

Log In

User ID

Password

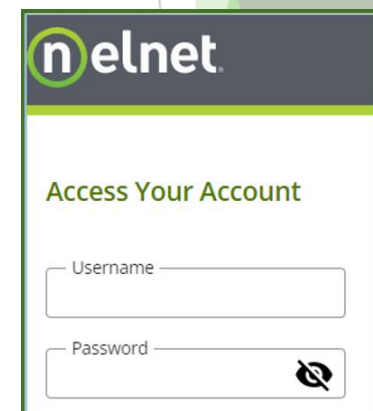


MOHELA®

Login to Your MOHELA Account!

User Name

LOGIN



nelnet

Access Your Account

Username

Password

- Your loans may be reassigned to new servicers throughout the life of your loans
- You can always log into [StudentAid.gov](https://studentaid.gov) to view your current loan servicers and their contact information



\*Current Loan Servicers as of November 2023

# Be Patient & Remain Diligent

With millions of borrowers transitioning into repayment at the same time, it is possible that loan servicers may be overwhelmed with high volume of inquiries.

It is possible you may not reach your servicer via phone the first time you call, and you may need to call a few times before getting connected.

You may be able to find the information you need on your loan servicer's website or using the servicer's live chat features.

