

**Spring 2021
Mitchell Technical College Alumni Survey**

Surveys were sent to those MTC alumni graduating in 2018, 2019, and 2020. The data reflects a 26% survey response rate (310 returned out of 1194)

How satisfied are you with the overall educational experience you had at MTC?

Answer Options	2021	2018	2015	2012
Very Satisfied	54.9%	54.6%	49.5%	47.0%
Satisfied	41.2%	38.8%	46.5%	48.8%
Dissatisfied	1.6%	3.1%	4.0%	3.7%
Very Dissatisfied	2.3%	3.6%	0.0%	0.6%

If you were starting your education over, would you still choose to attend MTC?

Answer Options	2021	2018	2015	2012
Definitely Yes	51.2%	43.4%	40.9%	41.1%
Probably Yes	38.0%	40.3%	41.9%	45.4%
Probably Not	7.5%	10.7%	12.3%	12.3%
Definitely Not	3.3%	5.6%	4.9%	1.2%

Please rate your overall satisfaction with the following services or activities at MTC. If you did not use a service, please mark the (N/A) option and move to the next item.

Answer Options	Excellent	Good	Fair	Poor	N/A
Center for Student Success/Library	35.3%	35.9%	8.4%	2.3%	18.1%
Admissions process	42.7%	49.2%	5.8%	1.6%	0.7%
Registration procedures	44.3%	48.9%	4.5%	1.9%	0.3%
Financial aid assistance	36.3%	36.6%	11.3%	3.2%	12.6%
Social and recreational activities	30.1%	35.9%	15.5%	2.3%	16.2%
Leadership opportunities	27.2%	40.8%	12.3%	2.9%	16.8%
New student orientation program	35.7%	45.5%	10.1%	2.0%	6.8%
Fair treatment by staff and faculty	56.0%	30.4%	9.7%	3.6%	0.3%
Administrators' availability	46.3%	39.8%	7.1%	1.3%	5.5%
Food services	55.7%	31.7%	3.6%	0.3%	8.7%
IT/computer services	45.3%	41.1%	6.2%	1.0%	6.5%
Advising services	37.5%	44.3%	7.4%	1.9%	8.7%
Career services	40.8%	37.9%	7.4%	3.2%	10.7%
Bookstore services	51.3%	37.3%	5.8%	0.3%	5.2%
Business office services	38.8%	46.0%	5.5%	1.3%	8.4%
General education courses	35.9%	39.5%	14.6%	4.2%	5.8%

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How satisfied are you with the extent to which Mitchell Technical College contributed to your knowledge, skills, and personal development in the following areas?				
Answer Options	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Acquiring a broad general education	47.2%	48.2%	2.9%	1.6%
Acquiring job or work-related knowledge and skills	56.7%	36.8%	4.6%	2.0%
Writing clearly and effectively	36.2%	61.2%	1.6%	1.0%
Speaking clearly and effectively	41.7%	54.7%	3.3%	0.3%
Thinking clearly and effectively	43.7%	53.1%	2.9%	0.3%
Using computers and information technology	45.3%	52.4%	2.0%	0.3%
Working effectively with others	48.2%	50.5%	1.0%	0.3%
Learning effectively on your own	53.1%	44.0%	2.0%	1.0%
Understanding people of varying backgrounds	43.8%	52.3%	3.3%	0.7%
Using math to solve problems	39.5%	56.9%	2.3%	1.3%
Social responsibility	44.7%	53.6%	1.0%	0.7%
Work ethics (appearance, attitude, dependability, etc.)	53.6%	44.4%	1.3%	0.7%

What was your program major at MTC?				
Acct/BusMgt - 18	Culinary - 10	IST - 10	PWSPT - 5	
AOS/SBM - 2	DPT/Butler - 10	LPN - 23	PAT - 14	
AMI - 4	ECM - 26	MA - 17	PTD - 2	W
Ag - 28	EUST - 5	MLT - 9	RTH - 2	W
ADBC - 17	GIS - 2	MOP - 4	RAD - 15	
AC/SCADA - 10	HCT - 13	NGT - 3	SLPA - 4	
Culinary - 10	HST - 10	PL - 23	TEL - 8	

Graduation Year	
2018	30.7%
2019	40.7%
2020	28.7%

How satisfied are you with the overall career preparation you received in your program?				
Answer Options	2021	2018	2015	2012
Very Satisfied	51.6%	56.1%	45.8%	53.0%
Satisfied	41.3%	36.4%	45.3%	39.0%
Dissatisfied	4.5%	3.5%	8.9%	6.7%
Very Dissatisfied	2.6%	4.0%	0.0%	1.2%

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The following survey items relate to your program. Thinking about your program at MTC, please rate the quality of each item below.

Answer Options	Excellent	Good	Fair	Poor
Availability of your faculty advisor	66.9%	28.9%	2.3%	2.0%
Quality of information provided by your advisor	62.2%	31.3%	4.3%	2.3%
Clarity of requirements in the program	62.1%	32.7%	3.6%	1.6%
Clarity of learning goals for courses in the program	63.7%	31.7%	2.9%	1.6%
Opportunities for student evaluation of instruction	57.5%	35.0%	5.9%	1.6%
Availability of faculty to help students outside of class	60.7%	31.2%	5.9%	2.3%
Support for different learners and learning styles	53.6%	34.6%	8.2%	3.6%
Quality of courses to prepare you for employment	56.2%	35.3%	4.9%	3.6%
Prepared and qualified instructors	68.5%	23.6%	6.2%	1.6%
Equipment and tools necessary for student learning	63.4%	31.1%	3.6%	2.0%
Usefulness and relevance of curriculum to function in the workplace	56.8%	37.3%	4.6%	1.3%

How would you characterize the preparation you received at MTC for the following:

Answer Options	Excellent	Good	Fair	Poor
Employment in your field	53.1%	36.1%	8.5%	2.3%
Long-term growth and advancement in your field	53.3%	37.8%	6.9%	2.0%
Further study at another college or university	42.4%	42.4%	11.8%	3.4%

Is your current job/position related to your program field of study at MTC?

Answer Options	2021	2018	2015	2012
Directly related	73.9%	68.4%	69.2%	65.6%
Somewhat related	17.9%	21.4%	13.1%	19.4%
Not related at all	8.1%	10.2%	17.7%	15.0%

Please rate the preparation you received from MTC for the work you are now doing.

Answer Options	2021	2018	2015	2012
Excellent	48.5%	48.7%	44.7%	34.8%
Good	39.0%	32.5%	34.2%	39.1%
Adequate	9.2%	10.2%	12.1%	13.7%
Inadequate	3.3%	8.6%	9.1%	12.4%

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Since completing your program at MTC, have you undertaken further formal study?				
Answer Options	2021	2018	2015	2012
Yes	18.0%	17.8%	13.0%	17.4%
No	82.0%	82.2%	87.0%	82.6%

How can MTC respond to your current employment needs? (Check all that apply.)	
Answer Options	Response Frequency
Continuing education requirements	59.8%
Online/outreach programs	22.2%
Customized industrial training	24.9%
Leadership training	25.9%
Customer service training	19.1%

Program feedback was gathered on what skills or knowledge had been expected of the graduate but were not included in their program. Alumni were also encouraged to give suggestions to strengthen their program. This information was shared with program instructors.

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